



Platform Update Release Notes

3.6

2014-07-16

Contents

- Overview 1
- Subscriptions 2
 - Enhanced Price Data Returned by Some Subscription API Functions 2
- Channel Management 3
 - Tax Exemption Document ID Included in Reseller Profile 3
- Commerce Assistant 4
 - New Keyboard Shortcut 4
 - First Name Included in Subscriptions Search 4



Overview

cleverbridge announces platform release 3.6, which is a maintenance release that includes several bug fixes and internal enhancements to the platform. Because of the primary focus on platform maintenance, this release includes only a small number of other enhancements.

For more information about any of the new features and enhancements in release 3.6, contact your cleverbridge client manager.



Subscriptions

The following enhancements were made to subscriptions.

Enhanced Price Data Returned by Some Subscription API Functions

Subscription API functions `AddSubscriptionItem` and `UpdateSubscriptionItem` are used by clients for subscription add-ons, upgrades, downgrades, and similar changes to running subscriptions. These functions can be used by clients to provide customers with a web page, such as a marketing or "my account" page, that allows customers to upgrade or downgrade their subscriptions and view additional information about pricing.

With this release, these API functions have been enhanced to allow clients to display all relevant price data, such as the net price, applicable taxes, and gross price, for both the alignment price and the renewal price that will be applicable on the next rebilling date. This allows customers to fully understand what they will be billed in the future.

In addition to the existing field `AlignmentCustomerGrossPrice`, the following five new fields have been added to the responses of the `AddSubscriptionItem`, `AlignSubscriptions`, `UpdateSubscriptionItem`, and `UpdateSubscriptionItemPrice` REST and SOAP API calls:

- `AlignmentCustomerVatPrice`
- `AlignmentCustomerNetPrice`
- `NextBillingCustomerGrossPrice`
- `NextBillingCustomerVatPrice`
- `NextBillingCustomerNetPrice`

These fields will always be calculated and filled for `AlignToCurrentInterval` and `GetCustomerPricePreviewOnly`. If tax applies, then `AlignmentCustomerVatPrice` and `NextBillingCustomerVatPrice` return the appropriate calculated tax amounts.



Channel Management

The following enhancements were made to channel management.

Tax Exemption Document ID Included in Reseller Profile

cleverbridge offers reseller management to clients who sell to other businesses in a business-to-business (B2B) model. As part of this process, cleverbridge can accept tax exemption for U.S.-based clients. Resellers send cleverbridge their tax exemption document, which is given a cleverbridge document ID number.

With this release, the cleverbridge tax exemption document ID is saved to a reseller's profile. This is useful, for example, when a reseller logs in to the Partner Portal to request a quote or submit an order, as the document ID is automatically pre-filled during the checkout process. This ensures that the document ID is always included with orders, simplifying the process for resellers.

Check box if you are an eligible sales tax exempt organization.

If your organization is sales tax exempt, please enter your cleverbridge document ID using the field below before placing your order. Sales tax cannot be credited after the order is placed.

Need a cleverbridge document ID?
To receive a cleverbridge document ID for sales tax exemption, you must either be a registered reseller or a sales tax exempt organization. Please send the applicable tax exemption document (i.e. certificate of resale or tax exemption certificate) to us by fax at +1-312-263-7632 or email at cs@cleverbridge.com. We are required by law to have this information on file before processing a tax-exempt order. Please note that processing of your document ID request may take 1 business day. Please be sure to include your email address so we may provide the document ID to you.

Have a cleverbridge document ID?
Enter your cleverbridge document ID below to have sales tax removed from this order.



Commerce Assistant

The following enhancements were made to the Commerce Assistant.

New Keyboard Shortcut

Users can now quickly save edits to a portal with a new CTRL + S keyboard shortcut. In multi-edit mode, changes are saved to all open portals.

First Name Included in Subscriptions Search

The Commerce Assistant includes a Subscriptions search in the Transactions menu so that clients can view and export transactional data related to customer subscriptions. As of this release, the First Name column can now be included in the search results and data exports.

Subscrip...	Item Nu...	Product ID	Product Name	First Name	Last Name
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
1	1	97771	Internet Security Basic Extended		
1	1	97771	Internet Security Basic Extended		
1	1	97771	Internet Security Basic Extended		
1	1	97771	Internet Security Basic Extended		
1	1	97773	Internet Security Enterprise		